

MADISON COUNTY ROAD DEPARTMENT

SEPTEMBER 2013

SERVICE CALL SCHEDULE

Madison County Road Department

Reporting Dates 09/01/13 through 09/30/13

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
9904	03/30/09 Request 09/18/13 Schedule Closed	Durations 0.0 S-to-C 1.6 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Preston, Samuel 229 Archie Cain Road	Archie Cain Rd
Customer came by office to complain about the ditches not holding water. Requesting ditching because the road floods when it rains						
10285	06/03/09 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 1.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Latham, Ezelle Pat Cobb Road	Pat Cobb Rd
Customer came by office to requesting grading and gravel. Also cleaning of the ditching that have trees and debris causing flooding						
13037	09/28/10 Request 09/16/13 Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Davenport Ln	Davenport Ln
Called to request the grading of road						
13151	10/26/10 Request 09/16/13 Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Old canton Rd	Davenport Ln
Called to request the grading of road						
13799	04/06/11 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cage, Julius Church Rd	Church Rd
Called to get ditching out of a ditch that a car ran in the ditch but now has called a drainage problem						
13912	04/21/11 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Talkative, John	Hines Rd
Called to report that the road is flood with water elderly mother can not get in and out. possible beaver dam that's causing the flood.						
14714	09/06/11 Request 09/16/13 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Allen, James Purvis Rd	Purvis Rd
Road is washing out on the right side of the road near Hayes residence						

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14743	09/09/11 09/27/13	Request Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
ditch behind house needs unclogging. customer's dad states it needs drained all the way from creek. The dad name is Marty Ford 601							
15176	01/12/12 09/26/13	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Luckett, Grace Pat Luckett Rd	Grown Williams Rd
Called to have repairs done on road it also floods when it rains							
15195	01/18/12 09/09/13	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Bridges Medium Priority	Brown, Shirley Road Maintenance	Brown, Johnnie First Student Bus Services	Old Hwy 16
Called to report the bridge on Old Hwy 16 has a bad drop off coming both ways for her bus and and other drivers.							
15307	02/10/12 09/16/13	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence	Petrified Forest Rd
Asphalt needs repair near the park and the bridge							
15389	03/01/12 09/13/13	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Willoughby, Michael Trace Harbor Rd.	Trace Harbor Rd
Check drainage.							
15400	03/06/12 09/12/13	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Teresa Old Hwy 16	Old Hwy 16
Called to report a really bad drop off turning into her driveway from the road							
15425	03/09/12 09/13/13	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fence about 3 fe							

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15463	03/16/12 Request 09/12/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Traffic Striping On Hold Road Maintenance	Brown, Shirley Road Maintenance	Weaver, Randy Belle Terre S/D entrance	Bozeman Rd
Requesting that the road be striped and reflectors be placed in front of the Belle Terre S/D						
15482	03/20/12 Request 09/27/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Sink Hole On Hold Road Maintenance	Brown, Shirley Road Maintenance	Moss, Nora Parkfield Dr	Parkfield Dr
Reporting a sink hole in back yard near a drainage ditch and culvert						
15531	03/27/12 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Customer,	Minniger Blvd
Ditching work needs to been done and at I15 Minniger Blvd culvert needs to be removed and reinstalled						
15706	04/26/12 Request 09/09/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Bridges Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Lynch, Williams Old Hwy 16	Old Hwy 16 Dry Creek Bridge BR0
Requesting bridge repair on the E end Pat Luckett Rd. by big creek concrete has chip and need immediate attention.						
15711	04/27/12 Request 09/25/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Collier, Katherine Raintree Road	Raintree Rd
Requesting storm drain to be corrected, and please call and let her know if their"s anything she need to do						
15835	05/18/12 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Sink Hole On Hold Road Maintenance	Brown, Shirley Road Maintenance	Hendricks, Mary Trails End	Trails End
Requesting sink hole repair....						
15893	05/31/12 Request 09/27/13 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Flood/Water Related Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Jones, Hyeda North Branch	North Branch District 3
back yard floods from water coming from neighbors house						

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15970	06/14/12 Request 09/17/13 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Evans, Joe Earl Rimmer Raod	Swamp Rd District 5
Customer requesting culverts &,trees cut back						
16127	07/24/12 Request 09/06/13 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Beamon, Sherry John Day Rd	John Day Rd
Needs repair to the shoulder of the road that's making a runt in driveway						
16132	07/25/12 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bowman, Joanna Purvis Rd	Purvis Rd District 4
Reporting a really bad dip or buckle in road						
16133	07/25/12 Request 09/16/13 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Horseman, Joe Chapel Hill Rd	Chapel Hill Rd
Ditch near culvert is washing out the road shoulder						
16154	07/27/12 Request 09/18/13 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Overby, David	Deer Ridge Dr District 4
Customer complaining about condition of road						
16288	08/20/12 Request 09/27/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Sink Hole On Hold	Brown, Shirley Road Maintenance	Hathcock, Chad	Willow Way Dr
One lane road is washing out and caving in on both sides near Lep Childress Rd						
16322	08/27/12 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharp, Cotton Wood Cv	Cotton Wood Cv District 3
Strom drain is stopped up with debris flooding the culdesac when it rains in the Timbers of Ashbrooke						

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16444	09/19/12 Request 09/20/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Wright, Marshall Bardin Rd	Bardin Rd
Concern about road condition						
16445	09/19/12 Request 09/19/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hardy, Mike Hardy Rd	Hardy Rd
Road is being washed out by water draining from water tower on road						
16527	10/10/12 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer,	Shoreline Dr
Road need repair at the intersection of Shoreline Dr and Gluckstadt Rd leading into the Reunion S/D						
16601	10/26/12 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Annie Miiggins Rd	Miggins Rd District 1
ditch needs to be dug out back to road to Hwy 16, water is stting in ditch , near fire hydrant						
16610	10/30/12 Request 09/17/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Sink Hole On Hold	Brown, Shirley Road Maintenance	Evans, Laurie Mason Way	Mason Way
Storm drain is causing sink holes on the property						
16626	11/05/12 Request 09/10/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Bridges Medium Priority	Brown, Shirley Road Maintenance	Hughes, Cleo Riley Williams Rd	Riley Williams Rd
Bridge is washing out						
16662	11/13/12 Request 09/09/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Butler, Mary Beaverdam Rd	Beaverdam Rd
Road has a really muddy patch in front of address						

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16668	11/14/12 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cheatam, Mossy Oak Ln	Mossy Oaks Ln
Road in bad repair needs work						
16823	12/14/12 Request 09/16/13 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cole, Washington McDonald Dr	McDonald Dr District 3
Culvert needs to be extended for a trailer to be able to get in and out						
16863	12/27/12 Request 09/18/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Sink Hole On Hold	Brown, Shirley Road Maintenance	Ammons, John Belle Terre	Belle Terre Dr
Sink hole in side walk has it flagged						
16874	01/02/13 Request 09/30/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hughes, Betty Summerlin Rd	Summerlin Rd District 5
Culvert near 397 Summerlin Rd needs cleaning out causing flood						
16884	01/04/13 Request 09/17/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Sink Hole On Hold	Brown, Shirley Road Maintenance	Patrick, Steven Mason Way	Mason Way
Cave in between 119 and 121						
16902	01/07/13 Request 09/09/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Archie, Matilda Archie Cain Rd	Archie Cam Rd District 4
New culvert will have it flagged						
16912	01/10/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, G	Boone Rd District 5
Road needs 3 pipes replaced						

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16924	01/10/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Shelton, Randy Gluckstadt Rd	Gluckstadt Rd District 3
Cross drain is not draining east of Hwy 463 making a pond on the side of road						
16925	01/11/13 Request 09/24/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Walters, Bonnie Sycamore Ridge	Sycamore Ridge
No drainage at address causing flooding in back yard						
16934	01/14/13 Request 09/16/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Smith, Josiette Pat Luckett Rd.	Pat Luckett Rd District 5
Requesting that drive way be repair. ASKING THAT SOMEONE PLEASE COME OUT AND CHECK IT.						
16935	01/14/13 Request 09/30/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Shane Crawford Rd	Crawford Rd District 4
Drainage problems at 118 and 164 Crawford Rd water not flowing through the culverts clogged						
16937	01/15/13 Request 09/16/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burton, Rhonda Twin Lakes Dr	Twin Lakes Dr District 1
Water drainage problem culvert not sitting correctly too high						
16938	01/15/13 Request 09/18/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Patrick, Stan Talon's Trl	Greyhawk Subdivision District 3
Water drainage not flowing thru culvert causing flooding						
16941	01/15/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharon, North Old Canton Rd	North Old Canton Rd District 1
Drainage problem; culvert stopped near address flooding the road						

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16947	01/17/13 Request 09/19/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Brown, Lekesha Stout Rd.	Stout Rd District 3
Requesting gravel on culvert.						
16948	01/17/13 Request 09/17/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Gore, Glenn Stout Rd.	Cam Rd District 5
Requesting gravel.						
16970	01/23/13 Request 09/27/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Clanlinger, Angeon Field House Creek Drive	Field Rd
Requesting culvert.						
17029	01/31/13 Request 09/17/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Sink Hole On Hold	Brown, Shirley Road Maintenance	Speyerer, Mimi Belle Terre Dr	Belle Terre Dr District 3
Sink hole has formed near at side walk possible it could be 6ft deep						
17042	02/01/13 Request 09/13/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Nordan, Lee Childress Lane	Childress Ln
At the creek customer complaining that the road is going to slid.						
17063	02/06/13 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Illegal Dumpsite Medium Priority	Brown, Shirley Road Maintenance	Lowery, John and Judith Waldrop Rd	Waldrop Rd District 4
Cleaning of ditch or gully on road						
17064	02/06/13 Request 09/19/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Forbes, Michael Livingtson Rd	Livingston Rd
Requesting fixing of driveway has a hole forming and drop off from all the rain: would like it to be aspatted						

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17067	02/06/13 09/23/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Rugley, Gus Tyler Lane	Tyler Ln
Requesting entire road be repaved							
17087	02/11/13 09/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jeff, Sagefield Dr	Sagefield Dr District 4
Culvert has collapsed and water is not running through it and on the other side is a log close to culvert opening near 148 Sagefield							
17095	02/11/13 09/25/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown, Rev. Arsel Robinson Rd	Robinson Rd District 4
culvert at address is stipped up with mud and debris causing church parking lot to flood							
17108	02/13/13 09/09/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Allerva, Evelyn Purvis Road	Purvis Rd District 4
Requesting culvert.							
17109	02/13/13 09/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer,	Cloud Rd
Customer reported Road sinking on Cloud road							
17122	02/15/13 09/20/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Aubin, Paul McMillion	McMillon Rd District 3
Need culvert installed at the 2nd entrance and next to it is 301 a cross drain is collasing or maybe stopped up.							
17130	02/19/13 09/20/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Leucky, Jim Meadowgreen Lane(Deerfield Sub	Meadowgreen Ln District 1
Customer requesting that the drain behind his house need cleaning out it approx.10 feet deep.							

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17131	02/19/13 09/26/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Buck, Bertha Jubilee Road	Jubilee Rd
Requesting that the road be widen out.							
17137	02/19/13 09/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Speaks, Tracey Waldrop Rd	Waldrop Rd
Customer requesting the road be completed.							
17145	02/20/13 09/13/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Riddell, Tom Lake Cavalier Road	Lake Cavalier Rd District 3
Requesting that we come out and check to see if he need a culvert of can the Pine Tree be removed so the water can flow through the							
17153	02/21/13 09/26/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Cheatham, James	Mossy Oaks Ln
Pot holes need to be filled and possible road paving							
17170	02/26/13 09/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	C, Patrick Hallmark Place	Hallmark Pl
Requesting ditching							
17176	02/26/13 09/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Williams, Caldon 730 Pisgah Bottom Rd	Pisgah Bottom Rd District 5
Need ditch clean out							
17185	02/27/13 09/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Sanders, Sam Williams Rd	Williams Rd District 5
requesting gravel for road							

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17232	03/07/13 09/23/13	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority Requesting a Culvert	Brown, Shirley Road Maintenance	Lewis, Earl Archie Cain Road Archie Cain Rd District 4
17254	03/12/13 09/26/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Needing culvert repaired	Brown, Shirley Road Maintenance	Elkhatib, Rory Hwy 51 Hwy 51 District 2
17257	03/13/13 09/23/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority Requesting gravel	Brown, Shirley Road Maintenance	Bolden, Grace Archie Cain Rd. Archie Cain Rd District 4
17265	03/14/13 09/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Culvert needs repair	Brown, Shirley Road Maintenance	Bess, Latonya Archie Cain Rd Archie Cain Rd
17296	03/20/13 09/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole On Hold Sink hole forming between 744-756 Stokes Rd	Brown, Shirley Road Maintenance	Whitehead, Stokes Rd Stokes Rd
17305	03/22/13 09/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority Customer reported that the Dam is caving in underneath her culvert	Brown, Shirley Road Maintenance	Hawkin, Mary Lake Trail Road Lake Trail
17324	03/25/13 09/26/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Requesting Culvert	Brown, Shirley Road Maintenance	Readus, Shotus Archie Cain Road Archie Cain Rd District 4

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17328	03/26/13 09/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Culvert stopped up.	Brown, Shirley Road Maintenance	Shermen, Crystal Industrial Drive North Industrial Dr N District 4
17329	03/26/13 09/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority Requesting gravel on Road.	Brown, Shirley Road Maintenance	Bank, Arlena Williams Brrooks Road Williams Brooks Rd District 4
17346	03/28/13 09/10/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority Customer think their's a sinkhole forming.	Brown, Shirley Road Maintenance	Owens, Jackie Chapel Lane Chapel Ln
17351	03/28/13 09/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Other Medium Priority Big Dead Pine tree on the side of road before Moss Rd on the right side	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd Robinson Rd District 4
17352	03/28/13 09/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Shoulder Medium Priority Shoulder of road about 2 miles on right need some attention to shoulder wearing out	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd Barnes Rd
17358	04/01/13 09/13/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Shoulder Medium Priority Road shoulders need repair hard for two cars to get by	Brown, Shirley Road Maintenance	Best, Chuck Old Natchez Trace
17362	04/01/13 09/03/13	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority Needs gravel for culvert: muddy	Brown, Shirley Road Maintenance	Franklin, Ken Rocky Hill Rd Rocky Hill Rd District 5

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17364	04/01/13 Request 09/12/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cheatam, Gunter Mossy Oak Ln	Mossy Oaks Ln
Road in need of paving						
17377	04/02/13 Request 09/10/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Lashandria East Ave	East Ave District 4
Ditch behind house needs cleaning and cutting of grass						
17378	04/02/13 Request 09/09/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Ossie Williams Brooks Rd	Williams Brooks Rd District 4
graded the road and now need gravel muddy mess						
17380	04/03/13 Request 09/12/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Stricklin, Bridget Woodbine Ct	Woodbine Ct District 1
Drainage problem						
17382	04/03/13 Request 09/27/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	McDonald, Johnnie North Livingston Road	North Livingston Rd
Requesting lines be installed on North Livingston Road and a sign that states make a right on North Livingston Road because people						
17408	04/10/13 Request 09/19/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jackson, Edna Loring Rd	Loring Rd District 5
Ditch needs cleaning out: holding water						
17415	04/12/13 Request 09/09/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Harmon, Justin Millhouse Dr	Millhouse Dr District 2
Flooding behind his house...needs someone to check it.						

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17416	04/12/13 Request 09/10/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Brown, Shirley Road Maintenance Medium Priority	Williams, Mrs Williams Brooks Rd	Williams Carson Rd District 5
Bracey Road and Williams Brooks Rd need gravel.					
17436	04/17/13 Request 09/17/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Brown, Shirley Road Maintenance Medium Priority	Customer, Sharon Rd	Sharon Rd District 5
Gravel need for culvert					
17442	04/18/13 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Brown, Shirley Road Maintenance Medium Priority	Simpson, Rosie Simpson Rd	Simpson Rd District 5
Gravel needed in ditch work and rough places					
17443	04/18/13 Request 09/17/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Brown, Shirley Road Maintenance Medium Priority	Smith, Bobby Normandy Cir	Normandy Cir District 3
Water drainage standing behind house					
17468	04/22/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Brown, Shirley Road Maintenance Medium Priority	Site, Cindy Cross Wind Drive	Cross Wind Dr
Requesting potholes repair & by the mail box.					
17469	04/22/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Brown, Shirley Road Maintenance Medium Priority	Laxson, Scott Greyhawk Drive	Greyhawk Subdivision
Crack in the street to get to her house (Get to the swimming pool keep straight at the stop sign take a right forth house facing Grayha					
17486	04/24/13 Request 09/25/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole Brown, Shirley Road Maintenance On Hold	Lee, David South Deerfield Dr	South Deerfield Dr
Sink hole forming in back yard about 15 yds from pipe					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17494	04/25/13 Request 09/06/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	McCullough, Joyce Virgin Mary Rd	Virgin Mary Rd
Road is a muddy mess from washout across the street						
17508	04/26/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Carpenter, Derick Sharon Rd	Sharon Rd District 5
Need gravel on culvert having a wash out						
17514	04/29/13 Request 09/17/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Kallie Main St	Main St District 5
Need ditches clean holding water not draining						
17522	04/30/13 Request 09/30/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Short, Louie Hwy 17	Hwy 17 District 5
need gravel on culvert near gate across from 515 Hwy 17						
17525	04/30/13 Request 09/18/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Coursey, Tim	Church Rd District 4
Ditch at corner of Church Rd and Old Jackson Rd in front of Systems Electric Coding needs to cleaned out.						
17542	05/02/13 Request 09/13/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Saucier, Jimmie	Pinetree Ln
Sink hole forming in the road						
17554	05/06/13 Request 09/09/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hankins, George Industrial Dr N	Industrial Dr N District 4
Culvert is stopped up flooding the yard						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17555	05/06/13 Request 09/19/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Brewster, Keisha Virgin Mary Rd	Virgin Mary Rd
Asphalt crumbling on road from Hwy 16 to the Y in road passed the church						
17586	05/08/13 Request 09/12/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole On Hold	Brown, Shirley Road Maintenance	Cox, Trey Distribution Dr	Distribution Dr
Culvert is not draining properly,sink hole forming at culvert						
17618	05/13/13 Request 09/24/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Archie, Shawanda Archie Cain Rd	Archie Cain Rd District 4
Request gravel for the gravel part of road						
17619	05/13/13 Request 09/13/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Reddus, Shatoya Archie Cain Rd	Archie Cain Rd
Request for new culvert						
17624	05/14/13 Request 09/20/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Leonard, Gordon Rocky Hill Rd	Rocky Hill Rd District 5
Requesting gravel for two driveways						
17627	05/14/13 Request 09/13/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jolly, Michael Trutt Rd	Trutt Rd District 5
Dirt filling up the ditches and flooding the road coming off of Loring Rd						
17652	05/16/13 Request 09/16/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole On Hold	Brown, Shirley Road Maintenance	Gentry, Tina Bradfield Rd	Bradfield Rd
Sink hole formed on sidewalk in front of house						

Madison County Road Department

Reporting Dates 09/01/13 through 09/30/13

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17683	05/20/13 Request 09/09/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Rouser, Joseph Lubertha Road	Lubertha Rd
Customer called and said that the water company burst pipe, cause road to have a pothole would like for the Road Department to con						
17706	05/23/13 Request 09/12/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Williams, Jeremy	Mccarty Rd
Water is backing from road culvert flood yard of Camden Baptist Church						
17713	05/24/13 Request 09/12/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Orkin, Ted Brigade Ave	Brigade Ave
Tree split on road concern of it falling on address in Kemper Creek off of Yandell Rd						
17725	05/28/13 Request 09/30/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Kelly, Detrick Old Hwy 16	Old Hwy 16 District 5
Culvert needed at new address 18x40 feet culvert needed						
17728	05/28/13 Request 09/30/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
Ditches need to be cleaned out						
17735	05/29/13 Request 09/12/13 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Coleman, Annie	Virgin Mary Rd District 5
Road conditions on road are bad from Hwy 16 to Sulphur Springs Rd						
17752	06/03/13 Request 09/18/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Ozborn, Michael	Ratliff Ferry Rd District 5
The limbs need cutting back on Ratliff Ferry Road between Pleasant Gift Rd and Whiddon Rd.						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17764	06/04/13 09/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Ford, Angie Old Hwy 51	Old Hwy 51
Needs gravel on new culvert							
17772	06/05/13 09/13/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Rogers, Jimmy Coker Rd	Coker Rd District 3
Culvert is stopped up not flowing and washing out the driveway							
17773	06/04/13 09/12/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lott, Ronnie Cedar Hill Rd	Cedar Hill Rd District 3
culvert issue: storm water draining in her yard							
17782	06/05/13 09/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Kendrick, Betsy Lake Castle Rd	Lake Castle Rd District 1
Culvert needs to be installed: will have it staked off							
17787	06/06/13 09/12/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hassen, Wayne Kelly Rd.	Jody Rd
Of King Ranch on Jody Drive and Kelly Road road repair requested							
17793	06/07/13 09/23/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	White, Micheal Johnson Lane	Johnson Ln District 4
Requesting gravel on road.							
17801	06/10/13 09/16/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sutherland, Joseph Lawrence Rd	Lawrence Rd District 5
Water is standing across the street from mail box where loggers removed a culvert							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17807	06/10/13 Request 09/12/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Jocelyn Millhouse Dr	Millhouse Dr District 2
Large culvert drain in back yard needs a cover old one fell in						
17829	06/14/13 Request 09/13/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Jones, Ethel Cotton Blossom Ln.	Cotton Blossom Ln District 4
Requesting gravel on road						
17836	06/17/13 Request 09/27/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McCann, Joe Traceview Rd	Traceview Rd District 1
Need culvert widen for safety purpose deep ditch in Twin Harbor S/D						
17841	06/17/13 Request 09/19/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miller, Kristen Stillhouse Creek Dr	Stillhouse Creek Dr District 3
two sewer drains clogged with construction debris						
17851	06/18/13 Request 09/20/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Trotter, Virgie Church St	Church St District 2
Gravel needed on culvert is muddy						
17854	06/19/13 Request 09/19/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jackson, Sandra Millville Rd	Millville Rd District 5
Road condition on road are bad: logging trucks damaged road						
17857	06/20/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Patterson, Allen Country Ln	Country Ln
New culvert installed will have it staked						

Madison County Road Department

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17859	06/20/13 Request 09/25/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Sink Hole On Hold	Brown, Shirley Road Maintenance	Viswanathn, Muthu August Bend	August Bend
Sink hole forming at culvert in front of house						
17861	06/20/13 Request 09/27/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Newell, Lily Rouser Rd	Rouser Rd
Culvert needs replacing old one has hole in it						
17879	06/25/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Alexander, Annie Sharon Rd	Sharon Rd District 5
Requesting gravel on culvert						
17886	06/26/13 Request 09/27/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Sheriff, Deputy	Green Oak Ln District 1
Bad dip in road						
17887	06/26/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Chester,	Yandell Rd District 1
Bad pot hole at first and second entrances of Deerfield S/D						
17888	06/26/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cheatum, Gunter Mossy oaks Lane	Mossy Oaks Ln District 3
Requesting road repair.						
17900	06/27/13 Request 09/27/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jackson, Vergie Goodloe Rd	Goodloe Rd District 5
Need new culvert installed will have it staked off						

Madison County Road Department

Reporting Dates 09/01/13 through 09/30/13

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17919	07/02/13 09/09/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Patton, Kimble Robinson Springs Rd	Robinson Springs Rd District 3
Gravel requested for drive way							
17936	07/02/13 09/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Rouser, Mahwana Rouser Rd	Rouser Rd District 3
Uneven payment caused rim and tire damaged							
17942	07/03/13 09/13/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Moudy, Todd Yandell Rd	Yandell Rd District 1
Road conditon on road are horrible other end needs paving also from patching on Yandell Rd to Hwy 43							
17956	07/09/13 09/11/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Luckett, Grace Pat Luckett Rd	Lone Pine Rd District 5
Road conditions are bad							
17959	07/09/13 09/16/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Johnnie McDougal Rd	McDougal Rd District 4
Need two culverts for to dual driveways will have it staked off.							
17963	07/09/13 09/30/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Butler, Toby Twelve Oaks Trace	Twelve Oaks Trace District 4
Requesting that the road be widen, needs gravel and drainage							
17969	07/10/13 09/19/13	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hearns, Carl Hickory Rd	Hickory Rd
Creek and water in ditch is undercutting the pavement mail is about to fall over because of it							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17971	07/10/13 Request 09/17/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Price, Phillip 780 Old Natchez Trace	Old Natchez Trace District 5
Need culvert installed						
18006	07/18/13 Request 09/24/13 Schedule Closed	Durations 0.0 S-to-C 35.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Norlander, Bill Renfroe Rd	Renfroe Rd District 5
Need wider culvert for field entrance at least 24ft on the east side of property will have red stakes to mark spot						
18031	07/24/13 Request 09/27/13 Schedule Closed	Durations 0.0 S-to-C 30.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer, Sharpe Rd	Shearrill Rd District 3
Pot hole needs patching around this address						
18033	07/24/13 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 29.8 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lewis, Old Jackson Rd	Old Jackson Rd District 4
Requesting gravel for a newly put in culvert needs gravel						
18036	07/25/13 Request 09/20/13 Schedule Closed	Durations 0.0 S-to-C 29.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Morris, Will 156 Nortshore Way	Northshore Way District 3
Need gravel around mailbox						
18043	07/26/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 27.8 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Layman, Michael Trace Harbor Rd	Trace Harbor Rd
Front ditch is holding water: water will not dry out of ditch						
18044	07/26/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 27.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Milan, Patsy Old Jackson Rd	Old Jackson Rd District 4
Culvert has been done and ditch needs to filled in that was dugged when putting in culvert						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18048	07/29/13 Request 09/20/13 Schedule Closed	Durations 0.0 S-to-C 25.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Hodges, Williams Northshore Blvd	Northshore Blvd District 3
Needs gravel at culvert that garbage trucks turns around at						
18060	08/01/13 Request 09/10/13 Schedule Closed	Durations 0.0 S-to-C 21.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Thomas, Robert Way Rd	Way Rd District 5
Wider culvert need for driveway						
18061	08/01/13 Request 09/12/13 Schedule Closed	Durations 0.0 S-to-C 21.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Zito, Frank Sagefield Sq	Sagefield Sq District 4
Need to have exposed culvert covered or widen because of deep ditch						
18063	08/01/13 Request 09/17/13 Schedule Closed	Durations 0.0 S-to-C 21.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Evans Jr, Rudolph Old 51 Rd	Old 51 Rd District 5
Need a longer culvert for an entrance to a farm : Wider for cow trailer						
18064	08/01/13 Request 09/30/13 Schedule Closed	Durations 0.0 S-to-C 21.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hudson, Christine Nells Turning Point Rd	Nells Turning Point Rd District 5
Requesting the fixing of culvert for the senior citizen bus to turn around without getting stuck in mud						
18068	08/02/13 Request 09/26/13 Schedule Closed	Durations 0.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Robinson, Eunice Way Rd	Way Rd District 5
Culvert is too low : Ditch has standing water						
18070	08/05/13 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 17.9 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Fleming, Dewayne Bear Creek Cir	Bear Creek Cir District 1
Ditch next to house is retaining water and is smelly and green not running off						

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18071	08/05/13 Request 09/30/13 Schedule Closed	Durations 0.0 S-to-C 17.9 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Fleming, Dewayne Bear Creek Cir	Bear Creek Cir District 1
Dip in driveway from asphalt pulling from road causing a crack						
18074	08/05/13 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 17.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bennett, Tony Brown Dr	Laura Dr District 4
Road condition are asphalt is crumbling from street making road hazardous						
18087	08/08/13 Request 09/12/13 Schedule Closed	Durations 0.0 S-to-C 14.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Bolden, Rickey HawkinsThompson Ln	Hawkins Thompson Ln District 4
Needs a culvert installed at barn entrance 30ft for a trailer to get in and out						
18094	08/12/13 Request 09/13/13 Schedule Closed	Durations 0.0 S-to-C 10.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Morris, James Pisgah Bottom Rd	Pisgah Bottom Rd District 5
New culvert to be installed will red flag it need to be extended for farm equipment						
18095	08/12/13 Request 09/12/13 Schedule Closed	Durations 0.0 S-to-C 11.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Russell, Sherry Ancient Oaks Dr	Ancient Oaks Dr District 3
Road culvert is stopped up not draining causing flooding to property: Culvert is pass the address						
18097	08/12/13 Request 09/20/13 Schedule Closed	Durations 0.0 S-to-C 10.9 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Roberson, Linda King Ranch Rd	King Ranch Rd District 4
Ditch in the back of yard need to be clean have a lot of trees over growing and foul smelly odor coming from it (raw sewage)						
18103	08/13/13 Request 09/27/13 Schedule Closed	Durations 0.0 S-to-C 9.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Raymond, Donald Robinson Rd	Robinson Rd District 4
Request a 30 ft culvert for a mobile home entrance are red flagged						

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18104	08/13/13 Request 09/13/13 Schedule Closed	Durations 0.0 S-to-C 10.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Johnson, Maushan Branson Dr	Branson Dr District 5
Requesting of the ditches to be cleaned out because of the flooding and washing of the road when it rains						
18105	08/13/13 Request 09/25/13 Schedule Closed	Durations 0.0 S-to-C 9.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Maushan Branson Dr	Branson Dr District 5
Request the repair of the entrance to Branson Dr be repaired culvert is washing away						
18107	08/13/13 Request 09/25/13 Schedule Closed	Durations 0.0 S-to-C 10.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cobb, Alton	Cook Cobb Rd District 5
Needs gravel on road from the Pleasent Hill Church to Shiloh Cementary						
18117	08/14/13 Request 09/11/13 Schedule Closed	Durations 0.0 S-to-C 8.9 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lawrence, Robert Barnes Road	Barnes Rd District 1
Requesting gravel where the camper is.						
18120	08/14/13 Request 09/13/13 Schedule Closed	Durations 0.0 S-to-C 8.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Cole, Nate Loring Rd	Loring Rd District 5
Water is standing at culvert and is not draining						
18121	08/15/13 Request 09/16/13 Schedule Closed	Durations 0.0 S-to-C 7.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lovrn, Ronnie St. Catherine Rd.	St Catherine Rd District 5
Requesting gravel						
18123	08/16/13 Request 09/20/13 Schedule Closed	Durations 0.0 S-to-C 6.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Easter, Tennie Hwy 16 East	Lovelace Lane District 5
Culvert needs to be reinstalled that is laying on the opposite side by the Volunteer Firestation and grass on road cut						

Madison County Road Department

Reporting Dates 09/01/13 through 09/30/13

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18126	08/16/13 Request 09/19/13 Schedule Closed	Durations 0.0 S-to-C 6.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Buckley, Calvin McDonald Rd	McDonald Rd District 3
Pot holes and road conditions are bad for emergency equipment and nurses to get in and out						
18130	08/19/13 Request 09/20/13 Schedule Closed	Durations 0.0 S-to-C 3.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Barnett, Thomas Barnes Rd	Barnes Rd District 1
Request a culvert for a new address will have it staked off						
18144	08/22/13 Request 09/24/13 Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bobst, Clark Martin Dr	Martin Dr District 5
Request gravel for part of road that was recently repaired						
18147	08/23/13 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 3.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cole, Nathaniel Loring Rd Ext	Loring Rd Ext District 5
Road has been scraped of asphalt making it one lane nedd to be repaired						
18148	08/23/13 Request 09/23/13 Schedule Closed	Durations 0.0 S-to-C 3.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Cole, Nathaniel Loring Rd Ext	Loring Rd Ext District 5
Culvert is holding water need to be cleared						
18151	08/26/13 Request 09/04/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Smith, James F. Church Rd	Church Rd District 4
Would like to have the ditch or hill tapered where the county came in and did work earlier at the corner of Church Rd and Kehle Rd.						
18152	08/26/13 Request 09/13/13 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McMurty, Fredrick 132 Bill Day Rd	Bill Day Rd District 5
Need culvert installed						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
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Open Requests: 182	0.00 S-to-C Average Duration
	2.88 O-to-C Average Duration

Total Requests: 182	0.00 S-to-C Average Duration
	2.88 O-to-C Average Duration
